

# TERMS AND CONDITIONS FOR 2020-2021 SOUTHEAST ASIA TOURS

## Reservation and Payment

**Deposit:** \$500 per person with a completed Tour Reservation Form is required at the time of booking. Upon receipt of the reservation, ChinaPlus will send out the confirmation with invoice, Q&A & entry visa information.

**Second Deposit and Final Payment:** The second deposit is due six months before departure (the amount will be indicated in the invoice). The final payment should be received by ChinaPlus three months before the departure date (otherwise, \$50 per person late fee will apply).

For all the payments, please send us a check payable to ChinaPlus Tours.

Reservation made within 90 days before the departure date should pay in full plus \$50 (per person) for late booking.

**Important Note:** The full name, passport number and date of birth on your Tour Reservation Form should match the information appear on your passport. ChinaPlus is not responsible for denied boarding or tickets re-issue cost due to incorrect information on your Tour Reservation Form.

Payment schedules for private or custom groups will be set case by case.

## Tour Pricing and Group Size

All scheduled tours are priced based on minimum of 10 full-paid participants traveling together for the entire trip. If a scheduled tour does not reach 10 participants 60 days before the tour departure date, ChinaPlus will notify the tour members of the following options: (1) keep the tour with supplemental charges or/and arrangement alteration; (2) switch to a different tour (price of the alternative tour will apply); (3) cancel the tour with full refund.

## Tour Price Inclusions and Exclusions

The tour price inclusions are listed in each tour itineraries. The prices do not include entry visa, travel insurance, gratuities and optional programs. New governmental imposed taxes, if any, will be added to the tour price.

## Single Room Supplement

Single supplement applies to single room occupancy (refer to the amount of single supplement listed in each itinerary). Single supplement also applies to single room occupancy resulted from cancellation of the travel companion.

## Transpacific Air Arrangement and Airport Transfers

The air-inclusive tour prices are based on ChinaPlus' designated airlines. Supplemental airfare may apply for different airlines. Airport/hotel transfer for initial arrival (airport/hotel) and final departure (hotel/airport) on the same flight on the group scheduled dates will be provided for minimum of 6 tour members whose air tickets are handled through ChinaPlus.

## Passport and Entry Visas

It is required that the passport be valid at least six months beyond the date of tour completion with at least two blank pages marked "Visas". Entry visa is required for Vietnam and Cambodia. No visa is required for Thailand. ChinaPlus will provide the visa application form and necessary information upon receipt of tour reservation and deposit. Failure of visa obtainment is the client's responsibility.

## Travel Insurance

We recommend the purchase of travel insurance to protect you and your investment. For details, please call ChinaPlus.

## Gratuities

Gratuities for tour directors, guides, drivers and cruise staff (excluded in the tour price) are highly recommended and appreciated. Tips for luggage delivery for individual arrival and departure and groups without a ChinaPlus tour director are on your own.

## Tour Itineraries, Hotels and Cruise Ships

The tour itineraries, hotels and cruise ships listed in the tour programs are subject to change under certain circumstances. If such a change has to be made, hotels or cruise ships of the same (or similar) class will be used.

## Baggage Policy on Flights in Southeast Asia

In Southeast Asia, the free allowance for checked baggage is limited to one piece per person not exceeding 44 lbs. Overweight baggage will result excess baggage fees. The free allowance of hand carry-on is one piece (7 ½ x 15 ½ x 21 ½) per person not exceeding 11 lbs., plus one personal item. The tour package includes baggage handling for one baggage per person. As required by local aviation authority, checked baggage must be locked. All baggage is at owner's risk throughout the tour. ChinaPlus will do the best to take care of the clients' baggage, but is not responsible for loss, theft, or damage.

## Health Requirement

Vaccinations are not required for travel to Southeast Asia from North America. All the tours listed in the brochure are leisure tours. However, some sightseeing tours include considerable walking and steps. So these tours are recommended only to travelers who can handle walking and steps without assistance.

## Tour Director

A professional tour director will escort each group with minimum of 10 full-paid participants traveling together for the entire trip. For a private group or a custom tour, a tour director may be arranged based on the contract with the group organizer.

## Cancellation Charge

The percentage of payment (excluding transpacific, regional and domestic airfare) showing below will apply as charges for cancellations for any reasons. The cancellation will be effective on the date of receipt of a written notice from the client.

Anytime 181 days before departure.....	\$250
180-91 days before departure.....	\$600
90-61 days before departure.....	40% of payment
60-45 days before departure.....	50% of payment
44-35 days before departure.....	60% of payment
34-15 days before departure.....	80% of payment
Within 14 days before departure.....	100% of payment

The airline tickets booked through ChinaPlus is highly restrictive (non-refundable in most cases). Any applicable refund will be available only if it is received from the airlines. Ticketing agent's service charge will apply for airline tickets cancellation.

There is no refund for no-shows or any unused portion of the trip, such as missed transfers and/or missed flights, any unused meals, missed tours, unused entrance fees, and hotel accommodations. If a client changes the itinerary for any reasons during the tour, the client is responsible for all the expenses for the new itinerary. The payment for the missed portion of the original itinerary is non-refundable.

The cancellation charges for private or custom groups will be specified in the contract with the tour organizers (otherwise, the above policy will apply).

## Limitation on Liability

Payment of deposit represents an acceptance by the traveler (or booking agent) of the terms and conditions as stated. The terms and conditions apply to all the tours listed in the brochure and private/custom tours as well unless stated otherwise. China Plus, Inc. (or ChinaPlus Tours as assumed name) of Irving, Texas (hereinafter referred to as "CPI") purchases transportation, hotel and cruise accommodations, restaurant services and other services from various independent suppliers that are not subject to its control. CPI cannot, therefore, be liable for any flight delay or cancellation, death, personal injury or other loss that may occur due to any act or omission of such a supplier, or by reason of any other event, which is out of CPI's control. CPI reserves the right to substitute the tour itineraries, flights, hotels and cruise ships due to conditions beyond its control and reserves the right to correct any printing errors in the brochure and other tour documentation. By utilizing the services of CPI, you agree the exclusive venue of whatever nature arising out of this contract shall be the State of Texas and such claim, actions of proceedings shall be determined according to the laws and jurisdiction of the State of Texas. For claims to be considered, they must be received by CPI in writing within 30 days after the tour completion date.